

# MAINSTAGE



## PERFORMING ARTS

### PAYMENT TERMS & CONDITIONS

- Payment due on or before the date stated on your termly invoice.
- Late fees will be charged £5 per week until payment has been made. Charges will start from week 3. **\*\*If you have difficulty paying your fees on time, please talk to us.\*\***
- Staggered payment options are available, and must also be received on or before the date stated on your payment plan.
- No refunds for absences.
- If you decide to remove your child from Mainstage / a particular class mid-term, no refund will be given for remaining classes, and the current terms fees **MUST** be paid in full. A term's written notice must be given please if your child decides to leave Mainstage.
- No refunds will be given if your child is unable to participate in a class due to sickness or injury.
- In the event of a lockdown due to COVID-19, we will move as many classes as possible online using ZOOM. No refunds will be offered if a class is still being provided. Any classes that do not run online will be credited to your Mainstage account.
- The only exception to paying a full terms fees are for new students, who receive their first class free and then will pay for the remaining classes that term.
- If you are an existing student and are absent for the first classes of term, you will still be charged a full terms fees.
- If a lesson has to be rescheduled, no refund will be given unless the lesson is cancelled.
- All tickets to any performances/events are non-refundable.

These terms and conditions will be enforced and further action will be taken if payment is not received.

Thank you, and we hope your child has an enjoyable term.

Charlotte Mainstage Principal.